

## PHOENIX

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Suite 305  
Tucson, Arizona 85701  
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The Arizona Center for Disability Law is a not for profit public interest law firm, dedicated to the provision of vital legal services to children and adults with disabilities, by addressing issues such as special education, employment, housing, public accommodations, abuse and neglect, access to appropriate health care and mental health care and services and assistive technology.

Website: [www.azdisabilitylaw.org](http://www.azdisabilitylaw.org)

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Arizona Center for Disability Law

Protection and Advocacy System for Arizona

# CLIENT ASSISTANCE PROGRAM

For Applicants  
and  
Clients  
of  
Vocational  
Rehabilitation  
and Other Services

Under The Rehabilitation Act

For more information,  
please call:  
Arizona Center  
for Disability Law

Client Assistance Program

(CAP)



**No Charge for Services**

Funding for this brochure was provided through grants from the U.S. Department of Education, Office of Special Education and Rehabilitation Services, Rehabilitation services Administration.

The Client Assistance Program (CAP) offers help to clients and those applying for services under the Rehabilitation Act of 1973, as amended.

**WAYS TO OBTAIN ASSISTANCE:**

To request CAP services, please call:

Monday, Tuesday,  
Thursday and Friday  
from 9:00 am — 1:00 pm



In the Phoenix metropolitan area call  
(602) 274-6287 (Voice or TTY)

For other areas of the State call  
1-800-927-2260 (Voice or TTY).

Visit our web site at:  
[www.azdisabilitylaw.org](http://www.azdisabilitylaw.org)

The following self-advocacy guides are available on our website:

- \* Summary of Vocational Rehabilitation Rights: Eligibility for Services
- \* Summary of Vocational Rehabilitation Rights: Evaluations
- \* Summary of Vocational Rehabilitation Rights: Individual Plan for Employment
- \* Summary of Vocational Rehabilitation Rights: Vocational Rehabilitation Services
- \* Your Appeal Rights for Disputes About Vocational Rehabilitation Services
- \* A Summary of Your Vocational Rehabilitation Rights: Assistive Technology and Services

**TYPES OF ASSISTANCE:**

- ✓ Information and Referral
- ✓ Technical Assistance
- ✓ Training
- ✓ Advocacy
- ✓ Representation, in selected cases

If you are a person with a disability, have a desire to work, and are currently a client or applicant for services under the Rehabilitation Act, contact CAP if:

- You are denied the right to apply for rehabilitation services;
- You are found ineligible for services, and you believe that you should be receiving those services;
- You and your vocational counselor cannot agree upon your vocational goal or Individual Plan for Employment;
- You disagree with a rehabilitation program, project or facility about the services that are being provided to you;
- You disagree with your case closure by a rehabilitation service provider;
- You disagree with the denial of a post-employment service; or
- You do not understand your rights or the services available to you under the Rehabilitation Act.